



Overview

End-Point Assessment (EPA) is the final assessment for an apprentice. An apprentice cannot achieve their apprenticeship without passing the End-Point Assessment.

EPA is an opportunity for an apprentice to showcase what they have learnt during their apprenticeship for an Operations or Departmental Manager. This assessment includes a Professional Discussion and Project Proposal, Presentation and Questioning.

The End-Point Assessment for Operations or Departmental Manager Level 5 can be carried out remotely or face-to-face.



Gateway

Gateway requirements for an Operations or Departmental Manager Level 5 apprentice includes:

- Evidence the apprentice has achieved Level 2 maths and English
- Evidence of a complete Portfolio of Evidence demonstrating completion of knowledge, skills and behaviours
- Typically, 30 months on programme



Assessment Methods

Professional Discussion Underpinned by a Portfolio of Evidence

This element will take form as a Professional Discussion between the apprentice and the Independent End-Point

Assessor. It gives the apprentice the opportunity to make detailed and proactive contributions to confirm their competency across the KSBs mapped to the method. The Professional Discussion will last 60 minutes.

Project Proposal, Presentation & Questioning

A Project Proposal involves the apprentice completing a relevant and defined piece of work that has a real business benefit. The Project Proposal is undertaken after the apprentice has gone through Gateway. Apprentices will then prepare for and deliver a presentation that, along with the proposal appropriately covers the KSBs assigned to this method of assessment.



Results

Results will be communicated within 10 working days of the final assessment.

If an apprentice Fails one or more component, they will be offered the opportunity to re-sit / re-take the component(s). It is then up to the apprentice's employer how many attempts an apprentice is given.

Where any assessment method must be re-sat or re-taken, the apprentice will be awarded a maximum EPA grade of Pass. Re-sits and re-takes are not offered to an apprentice wishing to move from Pass to a higher grade.



www.nqual.co.uk/epa/operations-or-departmental-manager-level-5/v1-2



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